

WE'VE NEVER STOPPED CARING FOR PETS.

Number of Days Upstate Vet Closed During COVID: 0

Number of Days Upstate Vet Closed During Bad Weather: 0

Number of Dedicated **Upstate Vet, Greenville** Employees
It Takes to Remain Open 24/7 and Care for Your Pet: 190+

Number of Dedicated **Upstate Vet, Asheville** Employees
It Takes to Deliver 6-Day a Week
Admissions and Specialty Care for Your Pet: 65+

Compassion Goes Both Ways

We hear your frustrations and want to share
some of what goes on behind the scenes.

What You See

Long Wait Times

Behind the Scenes

- There is a nationwide shortage of trained/qualified veterinary team members. Although this shortage is affecting Upstate Vet as well, we are so fortunate to have such an amazing team to take care of your pet.
- With the employee shortages, other urgent care/emergency hospitals in both North and South Carolina are limiting their hours or closing their doors. This has led to a greater number of sick pets who are seeking care at Upstate Vet.
- Upstate Vet employees are working harder than ever to care for hundreds of pets who are accompanied by scared family members.
- Our team is experiencing:
 - Long phone conversations with family members to explain medical options and help guide difficult decisions.
 - Few and far between food and restroom breaks because the team chooses to care for your pet instead of themselves.
 - Exhaustion and tears because we are trying so hard to help every pet and then we read a negative review about the care we so meticulously provided.

PLEASE BE KIND TO US.

WE'VE NEVER LET YOU DOWN BY CLOSING OUR DOORS.

WE PUT YOUR PET'S CARE ABOVE OUR OWN WELL-BEING.

UPSTATE  VET

EMERGENCY + SPECIALTY CARE